

ACCESSIBILITY FEEDBACK FORM

Thank you for visiting Sightline Wealth Management LP (“Sightline”). How we interact with our customers and members of the public is important to us, and we work hard to meet everyone’s needs. Your feedback is vital to help us continue to improve the high quality of service we are committed to providing customers. Individuals who wish to provide feedback on the way Sightline provides services to persons with disabilities can complete this Accessibility Feedback Form by one of the following methods.

PHONE:

Sightline Wealth Management LP representatives are available to speak to you from 8:30 a.m. to 5:00 p.m. EST, Monday to Friday.

- Toll-free: 1-888-362-7172
- Telephone: 416-362-7172
- Fax: 416-943-6497
- TTY: 1-800-855-0511

MAIL:

Mail to:

Sightline Wealth Management LP
Attention: Accessibility
200 Bay Street
Suite 2700, P.O. Box 2700
Toronto, ON
M5J 2J1

EMAIL:

Send us a message at:

lydia.dalessio@sightlinewealthmgt.com

TYPE OF FEEDBACK: Comment Complaint Other

PLEASE TELL US ABOUT YOUR VISIT OR INTERACTION WITH SIGHTLINE WEALTH MANAGEMENT AND LIST ANY SUGGESTIONS YOU HAVE TO HELP US IMPROVE ACCESSIBILITY:

PLEASE ENTER YOUR CONTACT INFORMATION BELOW IF YOU WOULD LIKE A SIGHTLINE WEALTH MANAGEMENT REPRESENTATIVE TO FOLLOW UP WITH YOU REGARDING YOUR FEEDBACK:

First and last names: _____

Street address: _____

Daytime telephone number: _____

Note: All personal information collected on this form will remain confidential and solely used for the purposes of responding to or resolving any issues you may have had accessing Sightline Wealth Management services.



RECORD OF ACCESSIBILITY FEEDBACK
FOR SIGHTLINE WEALTH MANAGEMENT USE ONLY

Date Feedback Received: _____

Name of Customer: _____

Contact Information: _____

Details:

Follow-up:

Action to be taken:

Staff Member: _____

Date: _____